

Handling of personal information in the inquiry form

1. Organization name

GOONET EXCHANGE CO., LTD.

2. Name or job title, affiliation and contact information of the personal information protection manager (or its agent)

CEO Kengo Sato 053-464-7200

3. Purpose of the use of personal information

- To respond to various inquiries
- For informing our services

4. Outsourcing the handling of personal information

We may outsource all or part of the handling of personal information. At that time, we will carefully select the contractor on the condition that the contractor has a management system that can appropriately protect personal information, and then conclude a confidentiality agreement with the contractor, and strictly enforce the protection and management of customer's personal information.

5. Provision of personal information to a third party

We will provide the company name, name, e-mail address, and telephone number to our group companies through e-mail attachment (with password) or our WEB management tool for information on our group company services.

6. Request for disclosure of personal information, etc.

It is possible for costumers to ask us about the disclosure of their personal information (notification of purpose of use, disclosure, correction / addition / deletion of content, suspension or deletion of use, suspension of provision to third parties) through our inquiry page.

In that case, we will confirm the identity of the customer and respond within a reasonable period of time.

Below is our contact information regarding personal information.

GOONET EXCHANGE CO., LTD. Personal information inquiry window

543-16 Maruzuka-cho, Chuo-ku, Hamamatsu-shi, Shizuoka 435-0046

E-mail : info@goo-net-exchange.com TEL : 053-464-7200 (Hours 9:00~18:00※)

※Contacts on Saturdays, Sundays, national holidays, year-end and New Year holidays, Golden Week, and Obon holiday will be handled on the next business day or later.

7. About the voluntary provision of personal information

Whether or not you provide your personal information to us is at your discretion, but please note that if you decide not to provide the information, we may not be able to provide appropriate services.